

ANNUAL REPORT 2020



Belong
Aotearoa

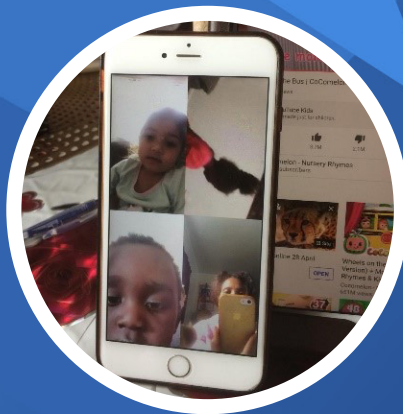
JOURNEY TO BELONG

Quotes from parents who've been supported by Safari Multicultural Playgroup



"I have joined safari after the first lockdown. I was referred by ATWC (Anglican Trust For Women & Children) and they told me it's a nice service. I was not sure how to manage to come with my 5 months old baby. But Safari playgroup leader explain it nicely how could I get in van there. This is an amazing service too. I could meet some mums here who can speak my language. Our English teacher support us very well. She teach me how to attend the parent teacher meeting. The Thani [Healthy Baby Healthy Future] programme is amazing. I am very happy that I have joined Safari."

"My daughter need some support for her speech therapy. The starship nurse gave me the reference of Safari at Lynnfield. I have started attending Safari in term 1 of 2020. It was very supportive. Families and volunteer welcome us and encourage her to speak. The Starship nurse came to the playgroup recently and was really impressed that my daughter is more responsive and talking now. Am happy to see her improvement."



Supporting families through COVID-19

Safari developed new ways of engaging and supporting families including starting WhatsApp groups, a private Facebook group and online Zoom mat times uploaded later to YouTube. New ways to connect online were made to provide families with up-to-date information not just about the project but also about COVID related information. In addition, these new online connections helped connect families to each other sharing videos and photos, but also to key essential services such as food banks.

"I have many thanks to Safari for all support! You have seen one of my toughest times in NZ and have always made sure to check on me! Please continue your super work in helping families in the hard times. Now about the play kit, you know how I feel just by looking at my daughters face"

TOGETHER STRONGER

Word from Chair: Rahul Watson Govindan

This year has tested us all. As individuals, as communities, as organisations, and as a nation. Revealing truths about what needs to change. In response to COVID, with the need to protect, we have seen borders close, isolation become a norm and digital engagement lead the way. We have seen a rise in racism towards ethnic, particularly Asian communities and growing xenophobia. The barriers our communities face in settlement have been exasperated; bringing greater awareness to these prevalent issues and challenging beliefs against migrants.

Migrants are often used as easy scapegoats to hide poor policy and practices across many sectors. There has been severe rises in house prices despite a severe drop in migrants. Many businesses are needing to adjust their labour conditions, as migrants are no longer available to be exploited in conditions a citizen wouldn't take. In both cases migrants are blamed but in reality, it is NZ doing it to NZ, which COVID only helped reveal.

Migrants are an essential part of the 'Build Back Better' policy ethos of the government and throughout our lockdown were the essential workers we all relied on. Migrants also hold key roles in government.

Many of the issues revealed during COVID were long existing and so for many in our sector, it meant adapting to new ways of working, and utilising our collective strengths to provide essential services and support to more in our communities.

It is my last year as Chair with Belong Aotearoa and I feel privileged to have led an organisation through strategic change and that is part of making a positive difference to our communities and continues to. Thank you to our Board, staff, volunteers, our fellow service providers and of course to our community for trusting us with your stories and letting us play a small part in it. It is my hope that if we have learned anything this past year, it is that we are stronger together. That in times of hardship, if we be both agile and empathetic, we can all get through.



Rahul W Govindan

A HOME TO BELONG

Neama's journey to find a country she can call home

"My name is Neama, I come originally from Eritrea. I was living in Saudi Arabia with my husband and daughters when my husband died in a traffic accident. We were legally told to return to our country of origin. Despite living in Saudi Arabia for 24 years, I never really felt like it was home. The U.N. office had great difficulty but we finally were accepted as refugees by New Zealand after 7 years.

When I arrived I knew absolutely nothing about NZ except that it was a long way away. I felt nervous and mostly worried about whether or not there would be anyone like me here. We were picked up at the airport who spoke Arabic and told me "this is a good country with a lot of refugees".

At the Refugee Camp in Mangere we learnt a lot about New Zealand before eventually going to our own house, provided by Housing New Zealand. Two volunteers were like angels to me, helping me and my daughters settle. It was through a friend that had been to NZ Red Cross meeting that I heard about WISE, 6 months after I had arrived.

When I first attended I felt very good. I loved that it was all women and that they were all very welcoming. I felt happy and excited to meet so many new women and make friends, especially because I had no relatives here. WISE quickly became like my second family and has had a big impact on my life. I am confident and have learnt many new skills and had many new experiences.

Living in New Zealand I have felt 'at home' for the first time. It is safe and no one is telling us to leave. Even when the Christchurch terror attacks happened, the peoples reaction was incredible. People stopped me to hug me, and let me know that we are all together, and let me know that I belong here. "



JOURNEY TO BELONG

Word from Chief Executive

One year on from having intense conversations about systems change work, we are noticing how systems change is being actioned and how for different sectors it has different meanings.

For us taking a systems change approach to our practice is about looking at the larger landscape and seeing how we can have lasting impact on more complex issues that impact the settlement journey. Why are we doing this? For many, the journey of a newcomer is not easy and can take longer than the prescribed five years! Our strategy is looking at how we can courageously disrupt the status quo and address the barriers to a positive settlement journey so that people from migrant and refugee backgrounds experience fewer challenges to a sense of belonging, connection and wellbeing.

Within the system, we have identified key barriers to a sense of belonging that we are working together with others to change, to add to a richer, more inclusive and diverse Aotearoa:

- Underemployment and Unemployment
- Unequal access to and distribution of services
- Unfair treatment stemming from deep-seated racism

We are making progress and understand that this work takes time to build meaningful alliances for long-term change. We are slowly making headway with our mission by working with others on addressing the complexities of the settlement journey.



Rochana Sheward

VISION & MISSION



V

An inclusive, connected New Zealand where newcomer* communities are able to enjoy and contribute towards our collective wellbeing and prosperity.



M

Driving innovation to improve newcomer settlement and integration.

**Newcomer communities: People, families and communities with a migrant or refugee background.
For full glossary see *Belong Aotearoa strategy* <https://www.belong.org.nz/our-why>*

OUR YEAR

Snapshot of our work

Over 8000
people and
families
reached

Over 150
collaborations

Over 50
Workshops
delivered

Over 90
catering
orders

Over 4500
volunteer
hours

- WISE Collective has supported over 270 women from former refugee and migrant backgrounds, providing safe spaces to connect, learn and build up their capacity to engage in activities that help them generate income for their families
- Safari Multicultural Playgroup has supported over 212 children and families, providing them regular playgroups for children and mothers to play and learn together; helping transition them to other education providers and engage in their wider communities
- Our work has reached people from over 36 different ethnicities, that have been involved in our hui, workshops, consultations and other projects
- Through our Belong Aotearoa E-newsletter we've helped inform and update over 2500 people from community, public and private sectors
- Our secretariat support to the Auckland Resettlement Sector Steering Group has supported interagency collaboration and coordination
- The collaborative research report *'Understanding Social Work Provision to Former Refugee and Marginalised Migrant Communities in Auckland'* was launched around the bespoke social work needs for these communities.

Read *'Understanding Social Work Provision to Former Refugee and Marginalised Migrant Communities in Auckland'* report <https://www.belong.org.nz/our-resources>

LONG-TERM CHANGE

Moving individual actions to systems change

Systems change is about addressing the underlying causes of prevalent and persistent social problems, which is no easy task. It requires working with many partners and stakeholders and also action at different levels. Change for a more inclusive Aotearoa takes time; it is a long-term commitment for a better future. However, that said, we must celebrate our small wins along the way because they are still progress.

The key pain points we focus on in our work are around addressing prevalent barriers that result in inequitable access to employment and enterprise, social isolation, gaps and barriers to collaboration, and barriers to civic participation and integration caused by wider societal attitudes and discrimination experienced by newcomer communities; migrants and former refugees. Each are complex issues to tackle but despite this, progress has been made possible through collaboration.

We know in order for systems change to occur, solutions need to consider the whole system, encouraging collaboration in order for regenerative long-term change to happen.

It's about leveraging our collective strengths; building empathy and insights; making sense of systems together; prototype early and often; empathetic listening; creating connections; envisioning a future state; and ongoing learning and development.



SPARKS TO BELONGING

Updates on the six prototypes from the April 2019 Hui: Creating an Inclusive Aotearoa



Media campaign promoting inclusivity

- #PassTheMic campaign brought to life by community and working group
- Promoting inclusion by celebrating diverse voices and challenging racism with allies
- Launch date September 2020.



Cultural competency training for government delivered by communities

- Co-developed 2.5 day training programme to promote cross-cultural understanding
- Community leaders supported to build and develop their own facilitation and unique story-sharing skills, to empower others to do the same.



Support and celebrate young people to explore new multi-cultural identities

- Organisations collaborating to support diverse youth to unpack racism and have their voices heard
- Paid youth interns leading events aimed at challenging racism and promoting inclusive and connected communities in Auckland.



Policy settings promoting diversity

- Engaging Diverse Voices in Policymaking think-tank convened August 2019
- Leaders from community sector, central and local government and academia shared ideas and solutions for inclusive policymaking
- Report circulated alongside cross-party meetings to inform and advise.



One-stop shop for new migrant settlement support

- Following feasibility report, steering group of six organisations formed to focus on establishment of a shared hub
- Project coordinator on board and key co-location milestones in progress.



Intercultural programmes at neighbourhood level promoting inclusion and tackling racism

- June 2019 - March 2020 series of Intercultural Dinners
- Dinners hosted diverse neighbours to share food, perspectives to create local solutions to build inclusive communities.

Read 'Creating an Inclusive Aotearoa New Zealand report' <https://www.belong.org.nz/our-resources>

DINNERS TO CONNECT

Building inclusive communities over dinner: Intercultural Dinners

5 dinners
71 guests
29 ethnicities

Ranui, Glen
Eden, Ōtara,
Tāmaki,
Manurewa

The Intercultural Dinners were an opportunity to come together and have conversations that matter to build inclusive communities where people feel they belong.

“It was amazing because people with diverse backgrounds came together and voiced their thoughts on how important collaboration and accepting diversity is. ”

Find out more about hosting your own <https://www.belong.org.nz/intercultural-dinners>

EVALUATION HIGHLIGHTS

- ‘Bringing people together’, ‘hearing different perspectives’ and ‘helping people consider what they can do together’ were rated the three best things about the dinners.
- 36 individual actions and 5 collective actions committed to by guests including “helping”, “volunteering”, “supporting community events more”, sharing information and resources.
- Key learnings included: ensure strong facilitation; support collective actions; engage with Local Boards; confirm co-host readiness; and, simplify evaluation.



POLICYMAKING HUI

Engaging Diverse Voices in Policymaking

Five key ideas and recommendations were identified by the group, which has shaped some of our work this year, and created opportunities for others to build on this momentum.

*"It is about time we started to work towards engaging better with our diverse communities in policy formation so thanks to Belong Aotearoa for taking the initiative to do this."
Community member, Raj, said.*

*"Congratulations on encouraging this particular group to come together, and on the compilation of this very readable and encouraging report!"
Report reader, Mary, said.*

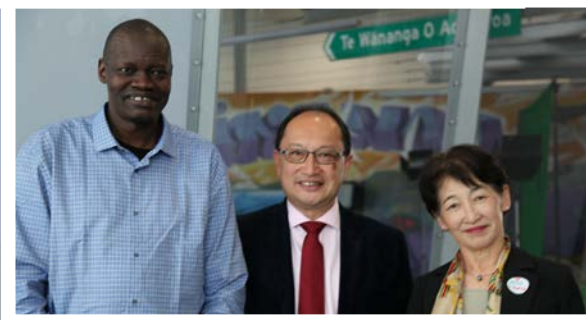
At a sector hui convened post 15 March, community identified a need for policymaking that promotes belonging. Belong Aotearoa committed to the call for action from community and convened a first-ever cross-sector think tank, that brought together senior leaders and decision makers from community, philanthropy, central and local government, academia and business. Together, the think-tank discussed how we ensure multicultural ethnic voices, including people from migrant and former refugee backgrounds, are systematically engaged in the design of policy to strengthen belonging; and co-developed ideas for positive change.

For more information and to download the "Engaging Diverse Voices in Policymaking" report www.belong.org.nz/our-resources

KIA HONO HUI

Shaping our futures together

A hui to inspire cross-cultural mahi between tangata whenua and migrant and refugee background communities, underpinned by the principles of Te Tiriti, attracted over 100 attendees in September 2019.



The Shaping our futures together – Kia Hono hui, a partnership between Belong Aotearoa and Te Wānanga o Aotearoa, aimed to strengthen relationships, allyship and cross-cultural collaboration based on respect, shared experiences and intertwined futures.

93%

rated the overall hui as very positive (53%) or positive (38%)

79%

said coming together was very valuable (52%) or valuable (27%)

Attendees shared that they felt inspired, connected and engaged, with many highlighting one thing they hoped to do following the hui to strengthen relationships and partnership between Māori and non-Māori.

Read 'Shaping our Futures Together hui' report <https://www.belong.org.nz/our-resources>

#PASSTHEMIC

You don't have to be a voice for the voiceless. Just #passthemic.

Over 80 participants came together at our 2019 APM and were supported by Belong Aotearoa to co-develop a media campaign promoting inclusion - this is where #passthemic was born.

#passthemic is a community-led campaign to promote inclusion for people from migrant and former refugee backgrounds by promoting their diverse voices; and to challenge racism with allies beside us.

In early 2020, we brought together a diverse working group, including Māori and Pākehā allies, to shape the media campaign; we hosted an online media hui “#passthemic: Amplifying our Voices” to build the media capacity of ethnic communities; and later in the year, sprinted into campaigning mode with community leading the way.

**PASS
THE
MIC**

“#passthemic taught people like me how to act better and has created momentum for lasting, positive change. We must keep tackling the challenges of today, if we want to create a more inclusive tomorrow.”

Campaign ally, Josh

“Thank you so much for the opportunity to be a part #passthemic and to share my story – to people like me, remember you are not alone, let your voice be heard. #passthemic is a wonderful initiative!”

Campaign story-teller, Lily

Find out more on <https://www.belong.org.nz/passthemic>



WORKING TO BELONG

Belonging Through Employment

To support equitable access to employment, a Belong Aotearoa priority focus area, and respond to changing needs, this year we took stock and refined our approach to creating belonging through employment.

After many years of delivering job search workshops for new migrants, reaching and supporting over 5,000 job seekers between 2006 and 2020, we held our last workshop in February 2020.

“There are a number of quality work-ready and job search programmes available and it was time for us to focus on other initiatives to help people find meaningful work”

says Sally Chu, Volunteer Coordinator, Belong Aotearoa.



COVID-19 & EMPLOYMENT FOR MIGRANTS WEBINAR SERIES

In response to COVID and lockdown, we rapidly hosted a series of six webinars between 22 April and 6 May to provide timely and credible information to support migrant workers navigate the challenging situation.



Webinars were hosted in collaboration with expert guest speakers, union leaders, solicitors, lawyers, barristers, recruitment & HR specialists, community leaders & careers advisors, reaching an audience of approximately 300. Topics ranged from 'immigration, your rights and entitlements' and 'the changing job market' to 'preparing a winning CV'.

Watch the recordings on [YouTube Belong Aotearoa](#)

MIGRANT MATTERS

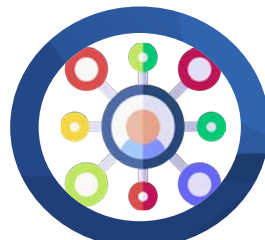
Leaving No One Behind

To respond to the COVID-19 challenges of migrant communities in NZ, Migrant Action Trust, the Living Wage Movement and Belong Aotearoa co-hosted an online hui on 'Social cohesion in a post COVID-19 World'



On a Saturday afternoon, 55 community members joined the online hui facilitated by Rahul Watson Govindan, Chair of Belong Aotearoa and Fala Haulangi, from Migrant Action Trust and Living Wage Movement. The community engaged in how we use the unity created in our fight against COVID-19 to strengthen social cohesion, and create transformational change supported by policy.

The speakers included Labour MP Michael Wood; Sue Bradford, Community Educator and Activist and former Green MP; and Green Party MP & Co-Leader Marama Davidson. They each shared their insights on equitable access to employment for migrants and former refugees and the role of migrants in reviving the NZ economy, post COVID-19. National and NZ First MPs were invited but unfortunately, could not attend.



The hui highlighted the positive power of collaboration and a collective voice to ensure community are heard.

Read our joint election statement <https://www.belong.org.nz/press-release>

WHAT WE DO

We are a non-profit innovation and social change hub working to address systemic barriers to settlement for newcomers* in Aotearoa NZ. We work to create positive settlement journeys, through our core activities: research, convene, innovate, embed, advise and influence.



WISE Collective

- The WISE Project (Women Inspired Strong Empowered and Enterprising) supports refugee background women to develop the necessary knowledge, skills, confidence and resources to start-up or contribute to activities for generating income for their families.



Safari Multicultural Playgroup

- The Safari Project supports refugee and migrant background mothers and children (0-5 years old) by providing a fun learning environment for both parents and children.
- Children learn through play, parents gain new skills, new social support networks and new information about their home and the services that are available to them locally and nationally.



Employment

- Employment is a key barrier for migrant and former refugee communities.
- Some initiatives to help address those barriers we run internships and webinars as well as provide an employment guide.



Consultation

- To help amplify diverse voices we work to make sure our communities voices are heard at a local, regional and national level through different consultations.

Key system pain points that we focus on in the implementation of our strategy:

1. Equitable access to employment and enterprise for people from migrant and refugee backgrounds.
2. Social isolation experienced by women from refugee and migrant backgrounds.
3. Gaps and barriers to collaboration within the ethnic community sector.
4. Barriers to civic participation and integration caused by wider societal attitudes and discrimination towards newcomer communities.

**Newcomer communities: People, families and communities with a migrant or refugee background. For full glossary see [Belong Aotearoa strategy](https://www.belong.org.nz/our-why)*
<https://www.belong.org.nz/our-why>

Find out more about our work <https://www.belong.org.nz/community-projects>

UPCOMING WORK

Belonging Through Employment Internship Programme

In this time of economic recovery, we need to retain the expertise of skilled migrants who have made New Zealand their home. After seeing the strong results from our own work experience programme which acts as a pathway to employment, we knew there were more opportunities to be explored through internships.

In June, the Office of Ethnic Communities funded us to create the Belonging Through Employment Internship Programme, a pilot that matches the unique skills, talents and experiences of partners of skilled migrants to businesses through a subsidised paid (living wage) internship, for up to three months. According to Yasmin Standfield, Belonging Through Employment Programme Lead, the programme aims to create positive business and social impacts.

*“While employers tap into a diverse talent pool to support business growth and success, partners of skilled migrants who are residents are supported to re-establish their careers, supporting the successful settlement of their whole family”
says Yasmin.*

*“While partners of skilled migrants want to thrive in New Zealand, contribute meaningfully and work in their area of expertise, they experience multiple barriers to employment and poorer employment outcomes. Gaining local work experience, references & professional networks, plus a greater understanding of NZ workplace values and expectations, is an important part of the solution,”
says Yasmin.*

The programme aligns with MBIE’s priority to increase the proportion of employed secondary applicants (partners) whose occupations match their skills and New Zealand ready qualifications. When partners have a positive settlement journey, including fulfilling employment, it improves retention rates for principal skilled migrants.

Find out more about our work <https://www.belong.org.nz/employment-initiatives/home>

WORKING TOGETHER

Thank you for supporting and working alongside us this year

- 20/20 Trust
- Abann K.A. Yor
- Ajay Bal, Migration Experts
- Albert-Eden Local Board
- Amnesty International Aotearoa New Zealand
- Anjum Rahman, Inclusive Aotearoa Collective
- Anthony Harper Law Firm
- Antiss Garland Charitable Trust
- Aotearoa Resettled Community Coalition
- Aroha Te Namu
- Asylum Seekers Support Trust
- Auckland Airport Community Trust
- Auckland Council
- Auckland District Health Board
- Auckland Kindergarten Association
- Barfoot and Thompson
- Boaz Moala, Panmure Community Hall
- Carol Scholes, Threshold Management and Coaching
- Clarence Lomiwes
- COGS Auckland City
- COGS Manukau
- COGS Rodney North Shore
- COGS Waitakere
- Conveyancing Shop
- Creative New Zealand
- David Mitchell, Roskill Together
- Deborah Manning
- Deborah Misiuepa
- Dennis Maga, FIRST Union
- Dr Deborah Russell
- Dragon Trust
- Drowning Prevention
- Ecomatters
- Electoral Commission
- Ella Pooley
- English Language Partners
- Family Action - Whanau Toa
- Fire and Emergency Services
- Foundation North
- Garry Gupta, Migrant Careers Support Trust
- Garth Nowland-Foreman
- Glen Eden Community House
- Golriz Ghahraman
- Good Bitches Baking
- Henderson-Massey Local Board
- HLC (Homes, Land, Community)
- Hon Marama Davidson
- Hon Michael Wood
- Hon Priyanca Radhakrishnan
- Housing and Tenancy Services
- Human Rights Commission
- Inland Revenue Department
- Jaba
- Jason Garman
- Jenny Rankine
- Joy Kaur
- JR McKenzie Trust
- Judi Lubetzky
- Kat Dawnier, Catapult Consultant
- LEAD Sandy Thompson
- Littlemore
- Living Wage Movement
- Manurewa Marae
- Margaret Robbins
- Marion Etches
- Maungakiekie-Tāmaki Local Board
- Max Cullen, Randstad NZ
- Meng Foon
- Migrant Action Trust
- Ministry of Business, Innovation and Employment
- Ministry of Education
- Mortgage online
- New Zealand Red Cross
- Nicola Tiffen
- Nidha Khan
- NZ Community Trust
- NZ Lotteries
- Office of Ethnic Communities
- Onehunga High School
- Ōtara-Papatoetoe Local Board
- Pearl of the Islands Foundation Inc
- Planet FM
- Plunket
- Pub Charity
- Public donations via Give-A-Little and Direct Deposit
- Puketāpapa Local Board
- Refugees as Survivors NZ
- Rhonda Cowell-Bari
- Ruapotaka Marae
- Sandy Thompson
- Shanan Halbert

FINANCIAL REPORT

For year ended 30 June 2020. Full report on www.belong.org.nz

FINANCIAL PERFORMANCE

	2020	2019
Total Revenue	\$911,419	\$865,514
Total Expenses	\$892,574	\$853,648
Surplus for the Year	\$18,845	\$11,866

FINANCIAL POSITION

	2020	2019
Total Assets	\$907,921	\$705,514
Total Liabilities	\$607,534	\$423,973
Total Accumulated Funds	\$300,387	\$281,541

- Sky City Foundation
- South Seas Healthcare
- Tael Solutions
- Tamati Putuwai, Mad Ave
- Tangata Tiriti
- Te Ohu Whakawhanaunga
- Te Piringa Community Hall
- Te Wānanga o Aotearoa
- The Lion Foundation
- The Trust Community Foundation
- The UMMA Trust
- Waitakere Ethnic Board
- Waitematā Local Board

- Wesley Community Center Team
- Whau Local Board
- Working Together More Fund

We know there are many more people and organisations to thank, so thank you all for supporting us and being a part of creating an inclusive Aotearoa, New Zealand.

Thank you to our board, staff and volunteers for your dedication and passion for our community

Board Members

- Deborah James
- Dr Elizabeth Fitton-Higgins
- Lynette Adams
- Maretha Smit
- Nurain Janah
- Paul S Bryant
- Rahul Watson Govindan
- Taufil Omar
- Tayyaba Khan
- Tracey Moore

ANNUAL REPORT 2020

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F. BelongAotearoa

09 625 2440

Performance Report

Auckland Regional Migrant Services Charitable Trust
For the year ended 30 June 2020

Prepared by Tael Solutions Ltd

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Entity Information

Auckland Regional Migrant Services Charitable Trust For the year ended 30 June 2020

'Who are we?', 'Why do we exist?'

Legal Name of Entity

Auckland Regional Migrant Services Charitable Trust

Entity Type and Legal Basis

Registered Charity

Registration Number

CC43070

Entity's Purpose or Mission

Driving innovation to improve newcomer settlement and integration.

Our Vision:

An inclusive and connected New Zealand, where newcomer communities are able to achieve and contribute towards collective wellbeing.

Goals:

Visibility and value

Build on Auckland Regional Migrant Services Charitable Trust's ('ARMS') reputation and continue to increase its credibility, by conducting research on the needs of newcomers, migrants and resettled communities, strengthening its profile and making clear its future areas of focus, the strategic value of the organisation, and the quality of its offerings, and advocacy.

Participation, inclusion and well-being

Work with partners across sectors to further the goals of the NZ Settlement Strategy through initiatives that promote social and economic participation. Enhance the visibility of, and support for migrants, resettled communities and minority ethnic groups in relation to community integration, empowerment and access to resources.

Partnerships and Collaboration

Work strategically to leverage current relationships and ARMS' record of collaboration and partnerships. Seek out alliances that complement the organisation's strategic objectives.

Investigate private sector, commercial and social engagement models that contribute to positive outcomes for migrant individuals and communities.

Sustainability

Build an enduring organisation that is of continuing relevance and value to the individuals and communities it serves and supports, as well as stakeholders and benefactors. Continue to develop strong external partnerships, and social enterprise initiatives, to establish sustainable organizational funding structures. Retain and develop skilled and experienced staff, volunteers and trustees who contribute to augmenting the reputation, quality and robustness of the organization. Continue to establish sector leadership on matters touching on ARMS' vision and mission.

In addition, we have identified key system pain points that we will focus on in the initial implementation of our strategy:

1. Equitable access to employment and enterprise for people from migrant and refugee backgrounds.
2. Social isolation experienced by women from refugee and migrant backgrounds.
3. Gaps and barriers to collaboration within the ethnic community sector.

The barriers to civic participation and integration caused by wider societal attitudes and discrimination towards newcomer communities

Entity Structure

The ARMS Trust Deed requires a minimum of 9 and maximum of 12 trustees. Currently there are 10 trustees. The Board has three committees: Finance and Assets; Strategy and Development; Social Enterprise Committee. The Chair and Vice Chair are appointed by a majority of the trustees. The management/ staff team consists of a CE, a Finance Officer, an

Administration Coordinator, three service managers, and usually 7 - 8 project workers. In any one week, ARMS has up to 30 volunteers assisting with activities.

Main Sources of Entity's Cash and Resources

ARMS receives its income from central government funding agreements, local government grants and funding agreements, philanthropic and community trusts, client fees, donations and rental charges.

Main Methods Used by Entity to Raise Funds

The Trust does not raise funds except through fees paid by participants and occasional calls for donations, and through the application of government funding and community trusts grants.

Entity's Reliance on Volunteers and Donated Goods or Services

ARMS relies heavily on volunteers to assist staff with activities. The Trustees are also volunteers.

Physical Address

Level 2, 8 Virginia Ave East

Eden Terrace

Auckland 1020

Entity Information

Postal Address

PO Box 27 367

Mt Roskill

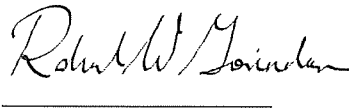
Auckland 1440

Approval of Financial Report

Auckland Regional Migrant Services Charitable Trust For the year ended 30 June 2020

The Trustees are pleased to present the approved financial report including the historical financial statements of Auckland Regional Migrant Services Charitable Trust for year ended 30 June 2020.

APPROVED



Rahul Watson Govindan

Chair

Date 28/09/2020

Statement of Service Performance

Auckland Regional Migrant Services Charitable Trust For the year ended 30 June 2020

'What did we do?', 'When did we do it?'

Description of Entity's Outcomes

An inclusive, welcoming Aotearoa/New Zealand for migrants and resettled families and communities who are to achieve equality, access and full participation in every aspect of their lives.

New migrants and their families able to settle quickly and successfully, and find employment suitable to their experience and qualifications. Former refugees feeling belonged, able to contribute to the wider society, through activities that educate, empower and ensure equal access to services.

	2020	2019
Description and Quantification of the Entity's Outputs		
Number of workshops for migrant job seekers	6	9
Attendance at workshops for migrant job seekers	85	152
Number of Specialist workshops for migrant seekers	-	2
Attendance at specialist workshops for migrant job seekers	-	80
Number of settlement support/social cohesion workshops for new migrants	19	20
Attendance at settlement support/social cohesion workshops for new migrants	977	270
Number of General workshops including IAC, Business set up; Treaty; Marae; Bus Tour; Employment	25	9
Attendance at General workshops	1,062	255
Number of resettled (former refugee/migrant) women involved in community projects	1,796	686
Number of WISE Collective catering orders/events	99	90
Number of people enrolled with Business Catering Class	42	-
Number of children enrolled with Safari Playgroups	212	193
Number of people enrolled with AMARTE training	29	78
Recipients of ARMS quarterly e-Ethnic News Link	2,671	642
Recipients of weekly WISE Newsletter	580	500
Participants in other short term community engagement programme	1,053	1,750
Number of volunteers involved in various volunteer related programmes	150	68
Number of hours involved in volunteer programmes	4,506	2,544
Total Number of Participants for the year	8,416	4,674

Statement of Financial Performance

Auckland Regional Migrant Services Charitable Trust For the year ended 30 June 2020

'How was it funded?' and 'What did it cost?'

	NOTES	2020	2019
Revenue			
Donations, fundraising and other similar revenue	1	900,145	856,041
Interest, dividends and other investment revenue	1	7,125	8,959
Other revenue	1	4,149	514
Total Revenue		911,419	865,514
Expenses			
Volunteer and employee related costs	2	626,453	510,231
Costs related to providing goods or service	2	220,672	310,393
Other expenses	2	45,448	33,025
Total Expenses		892,574	853,648
Surplus/(Deficit) for the Year		18,845	11,866

This statement has been prepared without conducting an audit or review engagement, and should be read in conjunction with the attached Compilation Report.

Statement of Financial Position

Auckland Regional Migrant Services Charitable Trust As at 30 June 2020

'What the entity owns?' and 'What the entity owes?'

	NOTES	30 JUN 2020	30 JUN 2019
Assets			
Current Assets			
Bank accounts and cash	3	567,471	349,383
Debtors and prepayments	3	78,296	94,341
Other Current Assets	3	250,000	250,000
Total Current Assets		895,767	693,725
Non-Current Assets			
Property, Plant and Equipment	5	12,154	11,790
Total Non-Current Assets		12,154	11,790
Total Assets		907,921	705,514
Liabilities			
Current Liabilities			
Creditors and accrued expenses	4	22,311	43,399
Employee costs payable	4	37,530	24,770
Unused donations and grants with conditions	4	547,694	355,803
Total Current Liabilities		607,534	423,973
Total Liabilities		607,534	423,973
Total Assets less Total Liabilities (Net Assets)		300,387	281,541
Accumulated Funds			
Accumulated surpluses or (deficits)	6	300,387	281,541
Total Accumulated Funds		300,387	281,541

This statement has been prepared without conducting an audit or review engagement, and should be read in conjunction with the attached Compilation Report.

Statement of Cash Flows

Auckland Regional Migrant Services Charitable Trust For the year ended 30 June 2020

'How the entity has received and used cash'

	2020	2019
Cash Flows from Operating Activities		
Donations, fundraising and other similar receipts	399,660	788,159
Interest, dividends and other investment receipts	7,125	8,959
Cash receipts from other operating activities	7,049	(1,486)
GST	(342)	11,041
Payments to suppliers and employees	(901,344)	(843,520)
Cash flows from other operating activities	(14,394)	(453)
Total Cash Flows from Operating Activities	(502,247)	(37,299)
Cash Flows from Investing and Financing Activities		
Receipts from sale of property, plant and equipment	-	11,003
Receipts from sale of investments	7,529	-
Payments to acquire property, plant and equipment	(8,338)	(22,792)
Payments to purchase investments	(7,529)	(250,000)
Cash flows from other investing and financing activities	728,673	648,472
Total Cash Flows from Investing and Financing Activities	720,335	386,683
Net Increase/(Decrease) in Cash	218,088	349,383
Bank Accounts and Cash		
Opening cash	(349,383)	-
Closing cash	(567,471)	(349,383)
Net change in cash for period	(218,088)	(349,383)

This statement has been prepared without conducting an audit or review engagement, and should be read in conjunction with the attached Compilation Report.

Statement of Accounting Policies

Auckland Regional Migrant Services Charitable Trust For the year ended 30 June 2020

'How did we do our accounting?'

Basis of Preparation

The entity has elected to apply PBE SFR-A (NFP) Public Benefit Entity Simple Format Reporting - Accrual (Not-For-Profit) on the basis that it does not have public accountability and has total annual expenses equal to or less than \$2,000,000. All transactions in the Performance Report are reported using the accrual basis of accounting. The Performance Report is prepared under the assumption that the entity will continue to operate in the foreseeable future.

Goods and Services Tax (GST)

The entity is registered for GST. All amounts are stated exclusive of goods and services tax (GST) except for accounts payable and accounts receivable which are stated inclusive of GST.

Income Tax

Auckland Regional Migrant Services Charitable Trust is wholly exempt from New Zealand income tax having fully complied with all statutory conditions for these exemptions.

Bank Accounts and Cash

Bank accounts and cash in the Statement of Cash Flows comprise cash balances and bank balances (including short term deposits) with original maturities of 90 days or less.

Changes in Accounting Policies

There have been no changes in accounting policies. Policies have been applied on a consistent basis with those of the previous reporting period.

Notes to the Performance Report

Auckland Regional Migrant Services Charitable Trust For the year ended 30 June 2020

	2020	2019
1. Analysis of Revenue		
Donations, fundraising and other similar revenue		
Anstiss Garland Charitable Trust	1,500	-
Auckland Airport Trust	6,147	-
Auckland Council Grant	68,924	-
COGS Grant	10,916	-
Creative New Zealand	500	-
DIA	33,194	-
Donations	6,683	5,326
Dragon Trust	2,000	-
Foundation North	149,017	-
JR McKenzie	97,656	-
Lion Foundation	8,000	-
Local Board Grants	52,209	-
Ministry of Education Contract	208,169	-
MOE Operational Grant	22,689	-
MOE Special Grant	13,457	-
NZ Community Trust	5,500	-
NZ Lottery Grant	57,181	-
Onehunga High School Grant	38,686	-
Pub Charity	2,720	-
Sales Income	67,071	850,715
Sky City Foundation	22,683	-
The Trust Community Foundation	9,602	-
WTMF	15,641	-
Total Donations, fundraising and other similar revenue	900,145	856,041
Interest, dividends and other investment revenue		
Interest received	7,125	8,959
Total Interest, dividends and other investment revenue	7,125	8,959
Other revenue		
Other Income	4,149	514
Total Other revenue	4,149	514
	2020	2019

2. Analysis of Expenses

Volunteer and employee related costs

Transport Expenses	7,177	-
Travel & Vehicle Expenses	26,675	3,041
Wages & Salaries	592,601	507,190
Total Volunteer and employee related costs	626,453	510,231

	2020	2019
Costs related to providing goods or services		
ACC Levies	974	1,322
Bad debts	139	-
Cleaning	314	2,112
Computer / IT Expenses	6,314	6,934
Consultant fees	-	8,810
Equipment rental / Hire charges	4,509	3,586
Freight, courier & postage	307	-
General and office expenses	1,946	2,018
Insurance	4,910	3,913
Minor Assets	9,923	-
Networking	1,309	287
Printing	4,083	-
Project Cost	135,819	234,291
Relocation costs	-	3,300
Rent & Room Hire charges	40,195	36,000
Repairs and Maintenance	558	669
Staff welfare	1,052	963
Stationery	3,263	1,519
Subscriptions & Membership fees	1,655	1,053
Telephone / Mobile	3,062	3,315
Website expenses	340	300
Total Costs related to providing goods or services	220,672	310,393
Other expenses		
Accountancy fees	12,000	20,050
Advertising & Promotion	788	499
Annual Public Meeting	-	651
Audit Fees	-	412
Bank Fees	270	421
Board & Trust Expenses	1,313	1,650
Depreciation	7,973	453
Electricity	1,688	2,253
HR / Staff recruitment	-	210
Koha	5,092	-
Legal / Professional fees	-	3,438
Licenses & Registration	1,693	-
Payroll processing fees	2,196	2,250
Staff Training & Education	-	738
Training & Development	8,018	-
Volunteer Expenses	4,417	-
Total Other expenses	45,448	33,025
	2020	2019

3. Analysis of Assets

Bank accounts and cash

ANZ Business Account	289,380	82,956
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	2020	2019
ANZ Business Premium Call	206,263	266,129
ANZ Safari PG (Central)	10,054	350
ANZ Safari PG (South)	8,031	24
ANZ Safari PG (West)	9,070	60
ANZ Visa Card	(2,332)	(1,026)
MUMG	46,674	66
PETTY CASH - Safari PG South	87	124
PETTY CASH / Main Office	84	412
PETTY CASH / Safari PG Central	29	56
PETTY CASH / WISE	13	128
PETTY CASH /Safari PG East	20	46
PETTY CASH /Safari PG West	100	58
Total Bank accounts and cash	567,471	349,383

Debtors and prepayments

Accounts Receivable	64,916	80,356
Prepayments	12,279	12,261
Sundry Debtors	1,100	1,724
Total Debtors and prepayments	78,296	94,341

Other current assets

Term Deposit 1	50,000	50,000
Term Deposit 2	50,000	50,000
Term Deposit 3	50,000	50,000
Term Deposit 4	50,000	50,000
Term Deposit 5	50,000	50,000
Total Other current assets	250,000	250,000

	2020	2019
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4. Analysis of Liabilities**Creditors and accrued expenses**

Accounts Payable	1,725	10,639
GST	20,586	20,552
PAYE Payable	-	12,208
Total Creditors and accrued expenses	22,311	43,399

Employee costs payable

Holiday Pay Accrual	37,530	24,770
Total Employee costs payable	37,530	24,770

Unused donations and grants with conditions

Auckland Council Emergency Budget & Consultation	4,160	-
Fund Received in Advance - Auckland Airport Community Trust	-	6,147
Fund Received in Advance - Auckland Council Civic Dinners (1)	-	12,252
Fund Received in Advance - Auckland Council Civic Dinners (2)	-	15,000
Fund Received in Advance - Auckland Council strategy	-	10,000
Fund Received in Advance - Auckland Transport	5,501	1,001
Fund Received in Advance - Department of Internal Affairs	-	23,747

Fund Received in Advance - DIA Ethics Community Development Fund	171,599	28,300
Fund Received in Advance - Foundation North	135,733	66,701
Fund Received in Advance - J R McKenzie Trust	63,552	56,283
Fund Received in Advance - JR McKenzie Trust (Chch)	4,263	5,991
Fund Received in Advance - Ministry of Education	64,492	77,434
Fund Received in Advance - SkyCity Grant	-	2,364
Fund Received in Advance - Working together more fund	1,498	20,000
Fund Received in Advance- Auckland Council Regional Local Board Grants	25,050	-
Fund Received in Advance- Local Board Grants	19,273	30,584
Fund Received in Advance- MUMG	46,673	-
Fund Received in Advance- NZ Community Trust	4,500	-
Fund received in advance- Support to MUMG	1,000	-
The Trusts Community Foundation	398	-
Total Unused donations and grants with conditions	547,694	355,803

2020 2019

5. Property, Plant and Equipment

Motor Vehicles

Vehicles owned	3,043	3,043
Accumulated depreciation - vehicles owned	(1,664)	(1,073)
Total Motor Vehicles	1,379	1,970

Furniture and Fittings

Furniture and fittings owned	28,087	19,749
Accumulated depreciation - furniture and fittings owned	(17,312)	(9,930)
Total Furniture and Fittings	10,775	9,820

Total Property, Plant and Equipment **12,154** **11,790**

2020 2019

6. Accumulated Funds

Accumulated Funds

Opening Balance	281,541	-
Accumulated surpluses or (deficits)	18,845	281,541
Total Accumulated Funds	300,387	281,541

Total Accumulated Funds **300,387** **281,541**

7. Commitments

There are no commitments as at 30 June 2020 (Last year - nil).

8. Contingent Liabilities and Guarantees

There are no contingent liabilities or guarantees as at 30 June 2020 Last year - nil).

9. Related Parties

There were no transactions involving related parties during the financial year.

10. Events After the Balance Date

There were no events that have occurred after the balance date that would have a material impact on the Performance Report (Last year - nil).

11. Ability to Continue Operating

The entity will continue to operate for the foreseeable future.

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF THE AUCKLAND REGIONAL MIGRANT SERVICES CHARITABLE TRUST

Report on the Performance Report

Opinion

We have audited the performance report pages 8 to 16 of Auckland Regional Migrant Services Charitable Trust which comprises the statement of financial performance and statement of cash flows for the year ended 30 June 2020, the statement of financial position as at 30 June 2020, and the statement of accounting policies and other explanatory information.

In our opinion:

The accompanying performance report presents fairly, in all material respects. The financial position of Auckland Regional Migrant Services Charitable Trust as at 30 June 2020, and its financial performance, and cash flows for the year then ended in accordance with Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit) issued by the New Zealand Accounting Standards Board.

Basis for Opinion

We conducted our audit of the statement of financial performance, statement of financial position, statement of cash flows, statement of accounting policies and notes to the performance report in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Performance Report section of our report. We are independent of Auckland Regional Migrant Services Charitable Trust in accordance with Professional and Ethical Standard 1 (Revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion. Other than in our capacity as auditor we have no relationship with, or interests in, the Auckland Regional Migrant Services Charitable Trust.

Responsibilities of the Committee for the Performance Report

The Committee are responsible for:

- a) The preparation and fair presentation of the performance report on behalf of the entity which comprises:
 - the entity information;
 - the statement of service performance; and
 - the statement of financial performance, statement of financial position, statement of cash flows, statement of accounting policies and notes to the performance report in accordance with Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit) issued by the New Zealand Accounting Standards Board, and
- b) such internal control as the Committee determine is necessary to enable the preparation of the performance report that is free from material misstatement, whether due to fraud or error.

In preparing the performance report, the Committee are responsible on behalf of Auckland Regional Migrant Services Charitable Trust for assessing the Auckland Regional Migrant Services Charitable Trust's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Committee either intend to liquidate Auckland Regional Migrant Services Charitable Trust or to cease operations, or have no realistic alternative but to do so.

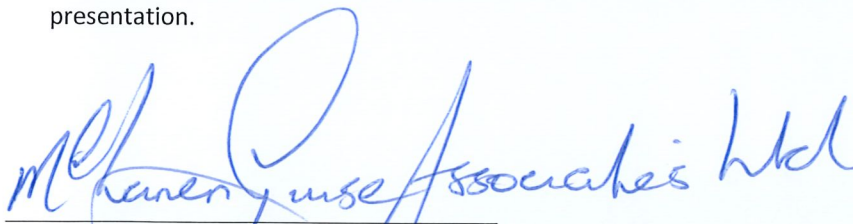
Auditor's Responsibilities for the Audit of the Performance Report

Our objectives are to obtain reasonable assurance about whether the performance report is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this performance report.

As part of an audit in accordance with ISAs (NZ), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the performance report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of the use of the going concern basis of accounting by the Committee and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Auckland Regional Migrant Services Charitable Trust's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the performance report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Auckland Regional Migrant Services Charitable Trust to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the performance report, including the disclosures, and whether the performance report represents the underlying transactions and events in a manner that achieves fair presentation.

Signed:



Date:



McLaren Guise Associates Limited

Chartered Accountants

Auckland